




Area 6 - First Thursday Notes

November 3, 2022

Internal Revenue Service – First Thursday Area 6 Stakeholder Liaison Team

Stakeholder Liaison	Email Address	States Covered
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 = Recent Additions to Area 6

Webinars

Please check [Webinars for Tax Practitioners](#) for upcoming Webinars like the one coming soon on November 10, 2022:

Circular 230: Practicing “Inside the Lines” Throughout the Tax Engagement Lifecycle

This free webinar will cover the following:

- Tax Engagement Lifecycle
- Framework for Regulating Practice before the Internal Revenue Service
- How Circular 230 Applies throughout the Tax Engagement Lifecycle and Best Practices for Practicing “Inside the Lines”
- OPR Disciplinary Process
- Contact Information and Resources
- Plus, a live Q & A

Certificates of completion are being offered. Tax Professionals earn up to 2 CE Credits. Category: Ethics.

Please check here for previously recorded Webinars: www.irsvideos.gov.

IRS Discussion Items

2023 PTIN Renewal Period

[IR 2022-190](#) has the latest information about the \$30.75 fee for the 2023 PTIN renewal which can be done online or with a [Form W-12](#).

New Appointed Acting Commissioner

See: [IRS Statement – Doug O’Donnell to serve as Acting Commissioner](#)

State Information

Colorado

On November 30, 2022 - CDOR will be offering a special webinar covering the major changes in Colorado tax law that will be taking place during the 2022 income tax season (filed in 2023) and for calendar year 2023 for businesses. You can register online to attend the webinar at this link: https://us02web.zoom.us/webinar/register/WN_i1L3w85ZTYeXk_CsK8TAgw

Minnesota

We follow the IRS modernized e-file shutdown schedule so Minnesota state returns will not be able to be e-filed after 11pm on November 26, 2022. This also includes [Form M1PR, Homestead Credit Refund \(for Homeowners\) and Renter's Property Tax Refund](#). Returns can still be mailed in and we will be processing those as usual during the e-file shutdown period.

The tax professional annual filing season update webinar is scheduled for December 8. Register under [Upcoming Conference Calls and Webinars on this page](#).

North Dakota

No updates for this meeting.

Wisconsin

- ✚ Review the October 2022 [Wisconsin Tax Bulletin 219](#) published on our website at revenue.wi.gov
- ✚ Sign up for a variety of webinars at: <https://www.revenue.wi.gov/Pages/Training/Home.aspx>:
 - [Wisconsin Tax Update Seminars](#) – November 10th and 30th
 - Withholding Tax – December 14th and January 11th
 - My Tax Account Refresher – January 10th, 12th, 19th, and 24th

IMRS Issues from This Meeting

1. Q: Canvassed practitioners about the voice recognition system with the PPS Pilot. There have been previous concerns expressed:
 - *Still get “too busy, call back later” after going through the entire voice recognition process*
 - *Don’t get the “repeat phrase” prompt (or option)*
 - *Hard to understand the first challenge word, the next two words are fine/easy to understand*

A: Practitioner called and got in right away. She got an addition problem, “What is 3 plus 6?” She answered “9” verbally. She was very hopeful that she would get to a live person. Unfortunately, she [received the busy, call back message](#). She said the call lasted about 5 minutes. She also mentioned that she wasn’t sure that if she had pressed 9, she would have passed the authentication test.

2. [ID.me](#) still has issues with some practitioners in that they cannot get assistance. Practitioners said:
 - They have an old address in e-Services, but now have a new address, and that is complicating getting through the [ID.me](#) system. A: Encouraged her to request a meeting through the ID.me website with a representative and was provided two links that she will try:
 - [How do I verify with a Video Chat Agent? – ID.me Help Center](#)
 - [Verifying for the Internal Revenue Service – ID.me Help Center](#)
 - Has attempted to request to talk to an ID.me representative at least four times and never been successful, receiving a message that, “No one is available right now.”
 - Also gave up trying ID.me.
 - Never been successful. Still using original e-Services sign-in. When will the system transition from using “old” e-Services log in with existing password to the new ID.me system?
 - As a result of these [ID.me](#) issues, they are also impacting IRS issuing IPPINs.

Questions:

1. Q: Practitioners could previously get 10 years of transcripts, and now can only get 3 years with a valid Form 2848. A: [Tax return and record of account transcripts are only available for the current tax year and three prior tax years when using Get Transcript Online. Note: There is a "show all +" expand button below the online tax account transcript type that may provide additional tax years](#)

[you need. Otherwise, you must submit Form 4506-T to request a transcript for a tax year not available.](#)

2. Q: How do I get added to the distribution list to get invited to the Illinois 3rd Tuesday IMRS calls? A: Contact Tammy.Gay@irs.gov.

3. Q: What is the status on the IRS backlog? Any idea on how long the Employee Retention Credits are taking to go through for 2020 and 2021? A: See answers to questions on the [IRS Operations During COVID-19: Mission-critical functions continue | Internal Revenue Service](#) and consider saving as a favorite since this is updated weekly.